FIRST YEAR EMPLOYEES



PAGEUP TALENT MANAGEMENT SYSTEM

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HR

Access and Overview

1. Access by logging into PageUp Talent Management System using this URL:

https://virginiatech.pageuppeople.com/dock.aspx or by navigating to training.vt.edu and selecting PageUp LMS.

2. Access the performance review through either the widget as shown in Figure 1 or through the Navigation Bar:

About me > Performance Reviews

FIGURE 1. DASHBOARD WIDGET



FIGURE 2. FIRST YEAR PERFORMANCE SECTIONS

Job duties NEW Start 1st Yr/Probationary Goals **Overall** rating Development plan Next steps 1. Performance Plan 1. Performance Plan 2. Plan Approval 2. Plan Approval 3. Touchpoints 3. Touchpoints 4. Employee Self-Evaluation 4. Supervisor Evaluation of Employee 5. Supervisor Evaluation of Employee 5. Reviewer 6. Reviewer 6. Supervisor/Employee Discussion

7. Employee Acknowledgement

- 7. Supervisor/Employee Discussion
- 8. Employee Acknowledgement



[Employee], welcome to Virginia Tech!

We're glad you've claimed your role as a member of the Hokie Nation!

To ensure a successful first year of employment at Virginia Tech, you will participate in an enhanced first-year performance cycle, which includes a review at six months

In addition, it is important for you and your supervisor to check in regularly and work together as you learn your new role. These check-ins are called Touchpoints and give you and your supervisor the opportunity to have collaborative discussions that support your success. Understanding your performance progress will help you be more successful in your new role.

Now is the time to begin these performance conversations with your supervisor. Please note the following:

If you are a new hire to the university with either no service at another state agency, had a break in service before transferring from another state agency, or are a Transfer within the university to a position that requires a probationary period per the offer letter, this is your probationary review. Information on the probationary review process can be found at <u>University Policy No. 4260</u>: <u>Probationary Period for Salaried University Staff Employees</u>. Whether you are a probationary or first-year employee will be noted by your supervisor in the "1st Yr/Probationary" section. If you are an employee transferring from another Virginia state institution or facility without a break in service, this is your first-year review.

For more information on goal setting, watch the video below. Additional resources are provided below.

Here is more information on developing your performance plan:

- You will see your Job Duties, which are pulled from your position description.
- In the Coals section, this is where you should record goals that are specific to you for this performance cycle. Coals can tie to job duties or they may be developmental or stretch assignments to facilitate career development. Identify any key competencies essential to your position.
- In the Development Plan section, consider what development needs will help you in your role or future roles.

After you have discussed and agreed on the performance plan with your supervisor, select Next Steps at the top of the page. Either one of you can select "go to next step," to progress to the plan approval step.

We hope your Virginia Tech experience is an exceptional one and look forward to your contributions to our university's mission and vision.

FIRST YEAR EMPLOYEES



PAGEUP TALENT MANAGEMENT SYSTEM

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Sarah 🗸 🚹

Journal entry

Access and Overview

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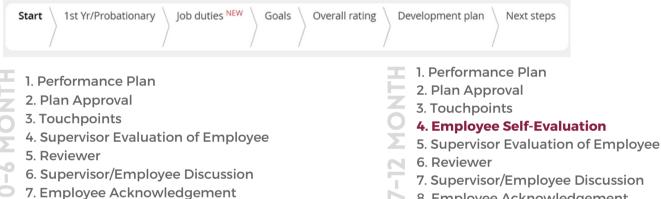
2. Access the performance review through either the widget as shown in Figure 1 or through the Navigation Bar:

About me > Performance Reviews

FIGURE 1. DASHBOARD WIDGET



FIGURE 2. FIRST YEAR PERFORMANCE SECTIONS



8. Employee Acknowledgement



[Employee],

We hope your first six months as a member of the Hokie Nation has been a great experience.

To ensure continued success during your first year at Virginia Tech, it's important for you and your supervisor to continue checking in regularly and work together as you grow and develop your new role. Ongoing Touchpoint meetings with your supervisor will help you continuously improve your performance progress

Your performance plan from the First-Year (0-6 months) performance process has been copied into this cycle. Using one of your Touchpoint conversations, review the plan again with your supervisor before moving forward. If modifications need to be made, now is the time to do that. You will acknowledge the plan after updates are made.

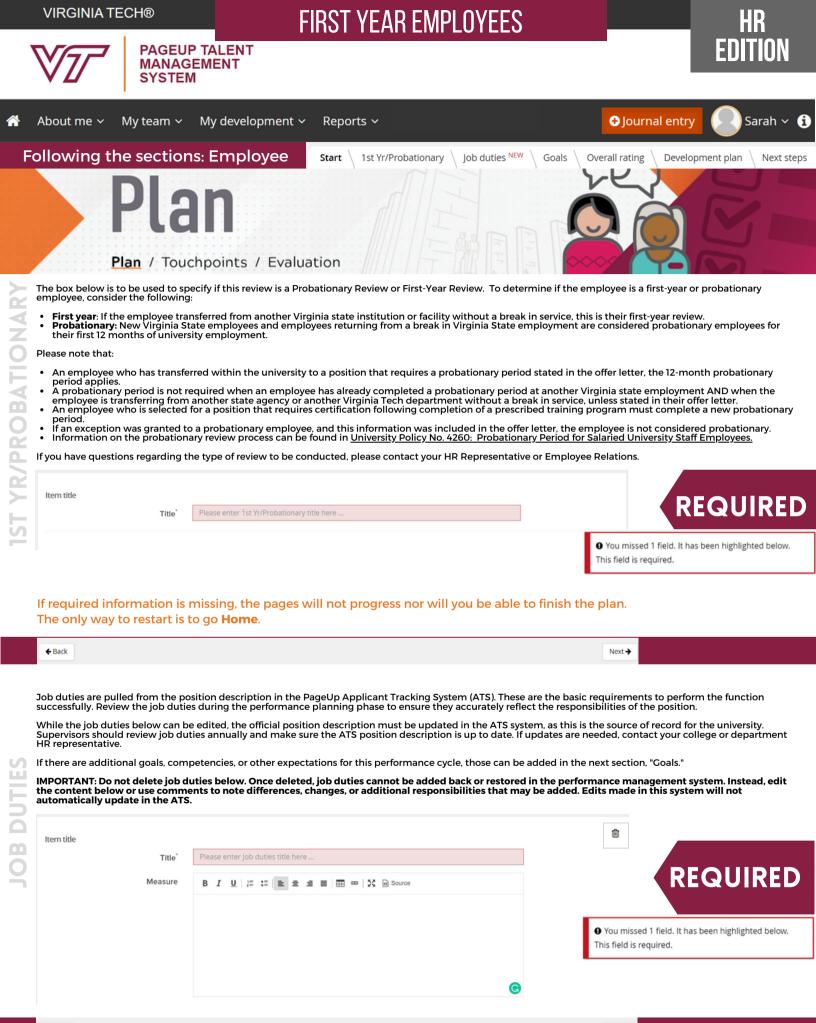
We hope your Virginia Tech experience is an exceptional one and look forward to your contributions to our university's mission and vision. If you have questions or need additional information, contact your supervisor or HR representative.



Watch a video: It's Goal Setting Time - Start Here

Resources:

Performance Management Resources Performance Management website



FIRST YEAR EMPLOYEES





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A supervisor and employee should discuss the goals for the coming year. These can be a mixture of short- and long-term, innovative, and routine goals, but should all have a clear link to organizational priorities. Coals can tie to job duties or they may be developmental or stretch assignments to facilitate career development. One goal is required. One document can be uploaded in support of each goal.

- An example of a goal that ties to a job duty might be specific project details that align with project coordination responsibilities in the position description. An example of a new goal might be a learning or growth assignment to receive a certification that is not required by the specific position description.
- A goal could also be a competency. Competencies are a set of related knowledge, skills, abilities, and behaviors, or other characteristics that are needed to perform work assignments in a defined work setting.

4

When setting goals, you should ensure the goals are SMART:

- Specific: You are clear on what is meant by the goal. Ask: What do you want to achieve and why? What are the requirements/constraints? Who is involved? Measurable: You know when it has been achieved and how achievement will be measured. Ask: How do you track progress and measure the outcome? How will you know when you have reached it?
- Achievable: The goal is within your capability with available resources. Ask: How will you accomplish the goal? Is it realistic? Relevant: The goal is reasonable, reflects departmental goals, and is results-based. Ask: Is this a worthwhile goal? What is the expected impact? Does it align with our organizational goals?
- Timebound: You know the deadline for the goal. Ask: When will you accomplish this goal?







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Career development is an important aspect of a performance plan and the performance process provides a great opportunity to discuss the employee's professional growth opportunities, aspirations, and current successes.

LMS activities can be linked to performance and development goals by using the "add development activity" button. An example where this feature is helpful is assigning the "Fast Track for New Supervisors" program if one of the employee's goals is to become a supervisor or leader in the next two years.

Not all activities are included in the LMS, so an employee can create an individual learning activity. For example, an employee may attend a conference or serve on the university's Staff Senate. These activities can then be added to their career development plan as part of the performance process.

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NEXT STEP

approval step.

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During Touchpoint conversations, employees and supervisors should review and discuss the completion or progress of each learning activity. During the annual review, talk about what was accomplished during the year and plans for the next year to ensure the employee is taking advantage of professional development opportunities. Additional resources are provided below to help with career development plans. Resources Development Action Plan Professional development guide for employees Professional development coaching guide for supervisors

Resources: What resources may be required?

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Once you have discussed and agreed on the performance plan with your supervisor, [supervisor], either one of you can select "go to next step" to progress to the plan

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▼ 1st Yr/Probationary	
t.	Clicking "Go to next step" will
 Job duties 	move this review to the next step and you will be unable to return to
> Goals	this step
Overall rating	Go to next step
	View entire process
Development summary	
Title Status Intended completion date Actual completion date	

When creating or updating a career development plan, make sure there are clear action steps including:

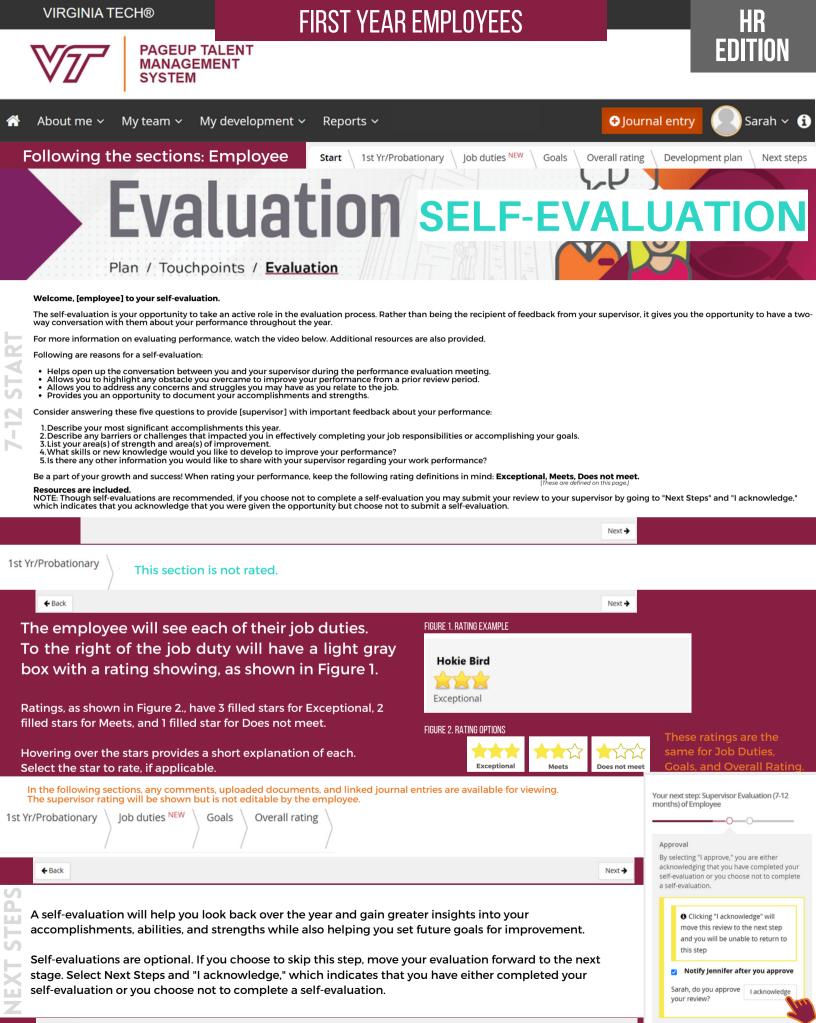
Objective: What should be improved and how will it be measured? **Outcomes**: What do you hope to achieve with this learning experience? **Timeline**: What is the expected time frame?

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The system will automatically progress to the review stage once the last date for Touchpoints has passed. Then the review will move to the supervisor evaluation for 0-6 months and the self-evaluation for 7-12 months before the supervisor evaluation. Once the supervisor and reviewer have completed their parts, then the supervisor and employee have a discussion.

Finally, the review will move to the employee acknowledgement.

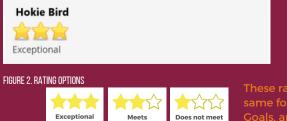




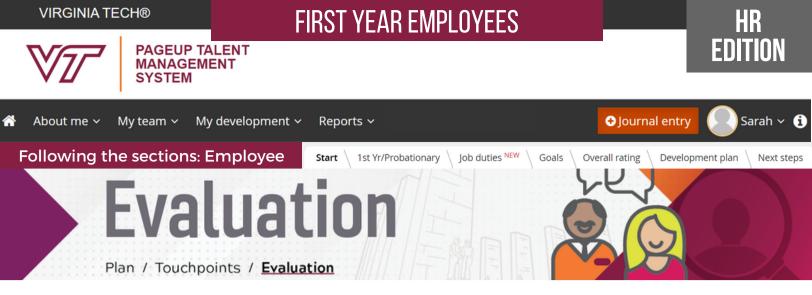
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	The employ	/ee will see ea	ich of their jo	b duties.	FIGURE 1. RATING EXAMPLE		
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Ratings, as shown in Figure 2., have 3 filled stars for Exceptional, 2 filled stars for Meets, and 1 filled star for Does not meet.

Hovering over the stars provides a short explanation of each. Select the star to rate, if applicable.



These ratings are the same for Job Duties, Coals, and Overall Rating.



Touchpoint conversations provide a great opportunity to discuss progress frequently throughout the year on how well job duties are being performed. **Note**: Rating is not available during Touchpoints.

When reviewing each goal, you can add comments below in the text box provided. "Save & Share" will allow anyone who opens the performance review to read the comments. "Save as Draft" will only make a comment visible to the person who enters it. You can also associate journal entries (which can be added at any time using the "Journal entry" feature at the top right of the system screen) or upload files for supporting documentation by selecting the drop-down menu next to the "Add comment" button. Commenting and journaling are great features to use throughout the year to document accomplishments and other details of performance.

Following is the rating scale:

- Exceptional = The employee significantly exceeds expectations as noted in job duties and performance goals. They model behaviors that support Virginia Tech's values and college/unit expectations. The employee's contributions have a consistently positive impact and value to the department and to the organization. This employee is easily recognized as a top performer.
- Meets = The employee consistently demonstrates effective performance by meeting expectations as defined by job duties and performance goals. They are viewed as someone who gets the job done and effectively prioritizes work. They contribute to the overall objectives of the department and/or the organization.
- Does not meet = The employee does not meet expectations as defined in the job duties and performance goals. This may be due to being new to a role or new to a specific assignment; it may also reflect outcomes and/or behaviors that need attention and do not meet expectations for the role. Steps to improvement should be discussed and documented.

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Please rate the overall performance below. Note: The overall rating is not available during Touchpoints.

You can add comments throughout the year by selecting the comments button. Comments can be shared or saved as private for your view only. To support your rating, you can add a journal entry or upload files by selecting the drop-down menu next to the add comment button.

Rating Scale:

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If providing an overall rating of "Does not meet" or "Exceptional," provide supporting detailed documentation through comments, linking journal entries, or uploading documents. Supervisors should contact <u>Employee Relations</u> prior to giving an employee an overall rating of "Does not meet."

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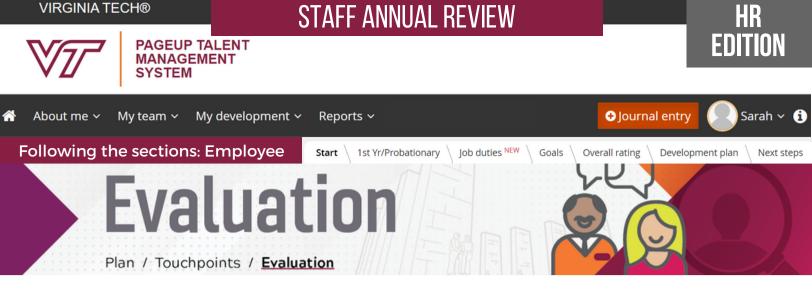
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GOALS

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Congratulations, [employee]! You have reached the end of the first six months for your first-year review cycle. Before acknowledging the review, ensure you have discussed your performance evaluation with your supervisor.

As you move into the next part of the first-year review cycle, which includes your 7-12 month performance, continue to collaborate with your supervisor and have frequent discussions about your goals and expectations. Contact your supervisor or HR Representative if you have any questions.

Rating summary	Your next step: Complete
Rating summary	0-0
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Supervisor comment								
Reviewer comment								

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ollowing the sections: Supervisor	│ Job duties ^{NEW} │ Goal	s \ Overall rating	Development plan Next step
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Plan / Touchpoints / Evaluation	ACKNO	OWLE	DGEMEN
Welcome, [employee], to the acknowledgement stage	of your first-year (7-12	2 months) perforr	nance evaluation.
Following your discussion with your supervisor, it is now months) evaluation. If you have questions about the eva resources are available below.	r time to review and ac Aluation, contact your s	knowledge the re supervisor or HR re	ceipt of your first-year (7-12 epresentative. Additional
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ble to review your performance plan to ensure it remains current with your supervisor and have frequent Touchpoint discussions; d Before acknowledging the review, ensure you have discussed you IR Representative if you have any questions.	locument details from the	ose discussions. with your supervisor	
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